

February 2017



WILLIAM FISHER MEDICAL CENTRE

Newsletter

Dr Morrison Retiring.

As many patients will already know, Dr Morrison will be retiring from the surgery at the end of March. Dr Morrison joined the practice as a partner in 2009 and his leaving will be a great loss to the surgery.

We hope very much that he enjoys his well earned rest and we will miss him very much.

PPG Donates Funds for New Chairs

The PPG very kindly donated £400 to the surgery towards the purchase of two special high back chairs for the patient waiting room. These chairs are especially for our older patients who find it difficult to get up from the lower chairs that do not have arms. We anticipate that they will be in the surgery by the end of February.



Text reminders are coming to the surgery

The surgery is pleased to announce that we will soon be able to send out text message appointment reminders to patients. In order to receive this service you will need to fill in a consent form which can be obtained from reception or from the surgery website.

It is hoped that the service will be fully operational by the end of March—please sign up now if you wish to use this service.

Wasted appointments—patients not bothering to turn up

As with most GP surgeries there is constant pressure to provide ever more appointments. Unfortunately, many appointments are wasted by patients booking them and then not turning up.

PLEASE REMEMBER TO CANCEL APPOINTMENTS IF YOU ARE UNABLE TO KEEP THEM

Emergency Surgery

Every morning and afternoon the surgery runs an emergency surgery. Unfortunately we are finding that many patients are attending inappropriately. This is not to be used for routine problems, but for problems that arise overnight that need to be seen quickly.

Please think carefully before asking for one of these appointments—for ongoing, routine problems please book ahead.

